

The Desert Southwest Conference
The United Methodist Church
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To: Local Churches and Members of The Desert Southwest Conference

From: Randy Bowman, Conference Treasurer

Randy J Bowman

Date: September 11, 2014

Re: United Methodist Federal Credit Union

I have been asked UMFCU to provide an open letter of recommendation, so I am taking this opportunity to do that.

UMFCU has been the financial institution for the Conference office for the past 20 years. We have been very satisfied with their professionalism and service, and we foresee continuing our relationship with them for years to come. There are many reasons we “bank” with UMFCU:

- Their fees are consistently lower than those of commercial banks, and the interest rates we earn with them are competitive with those available at commercial banks.
- Using them is convenient. Obviously, having a branch office in our building sure beats driving to the bank every day. But beyond that, we use their on-line banking almost every day to determine our account activity and conduct payment and transfer transactions. The ability to use Wells Fargo branches, other credit union branches, and the U.S. mail also enhances convenience.
- They are part of our connectional system. They are here to serve us as their members, not to make a profit for shareholders. That makes me feel good about using them.
- They provide a high level of personal service. We’ve all had the unfortunate experience of calling a bank’s 800 number and talking to a new help desk person every time we call. Not so with UMFCU. We talk to a real person and almost always the same person every time. They know us and value us as a customer. It’s a breath of fresh air in today’s impersonal environment.

UMFCU may or may not be the right financial institution for you or your church. But I encourage you to consider them, check them out, talk to them, and see what they have to offer. They may just be the right fit for you. And if you have any questions as you consider them, feel free to contact me.